Arkansas Healthcare Transparency Initiative

Board Meeting

July 12, 2016

APCD

ADMINISTERED BY ACHI

Agenda

- Review of Minutes

- Background and Overview

- Sustainability Review

- Existing/Future Reporting

- AR Healthfacts Website (PCG)

- Status—Data Intake/Data Submission Guide Updates

- Meeting Schedule

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Partnership with Arkansas Insurance Department (AID)

- AID HIRRD opened a competitive bid process to fulfill Cycle III federal requirements
  - Awarded $1.7 million over 18 months to establish a voluntary APCD
  - RFP awarded to ACHI in March 2014
  - Contract authorized June 2014
- ACHI contracted with AID HIRRD for Cycle IV federal funding
  - $1.05 million over 18 months for additional APCD development and reporting
  - Contract authorized June 2015

APCD

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Healthcare Transparency Initiative

- Expands APCD scope and institutes governance structure
- Establishes a mandate for certain entities to submit claims information
- Provides authority for the Arkansas Insurance Department to develop rules for data collection and use requirements, including penalties
- Names ACHI as APCD administrator
- Ensures data protection—Freedom of Information Act, trade secrets, re-identification
- Establishes fund for operations and makes board staffing and data availability contingent on available funds
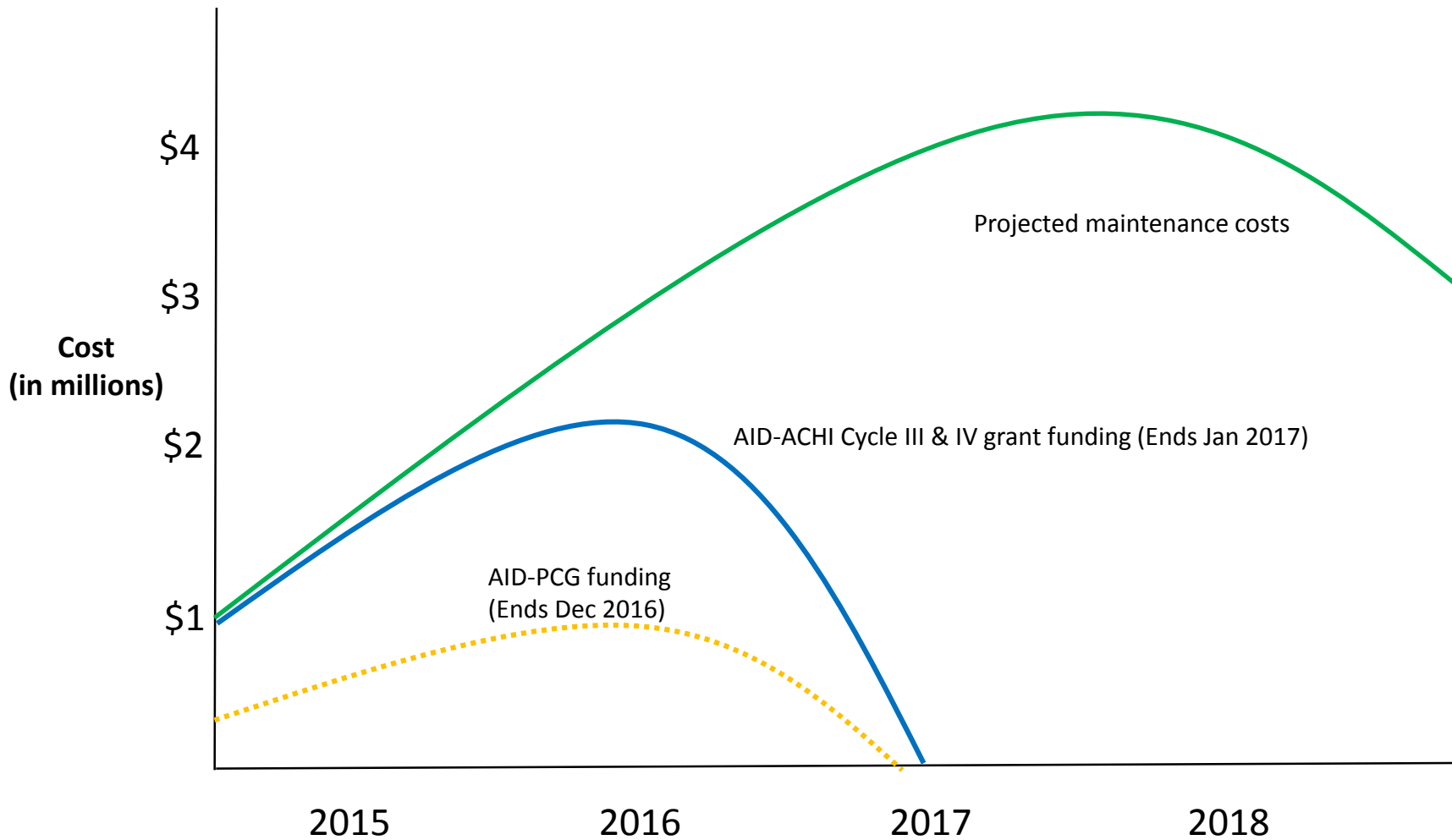
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Role of Initiative Board

- In consultation with Arkansas Insurance Department:
  - Establish policies and procedures necessary for administration and Initiative oversight, including data collection, processing, storage, analysis, use, and release;
  - Identify and explore the key healthcare issues, questions, and problems that may be improved through more transparent information
- Provide recommendations to the Commissioner regarding data requests, reports, and publications
- Review and approve material revisions to the Data Submission Guide (DSG) and public comments

APCD

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Rule 100: Public Use and Reports

- Contingent upon available funding and in consultation with the Initiative Board

- AID will issue reports which may include descriptions of patterns of incidence and variation of medical treatment options, comparisons of health care quality and performance, state and regional cost patterns, utilization of services, how healthcare dollars are being spent and health care research activities

- Reports generated by AID will be available to the public on a website

APCD

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Initiative Sustainability

Cost
(in millions)

$4

$3

$2

$1

Projected maintenance costs

AID-ACHI Cycle III & IV grant funding (Ends Jan 2017)

AID-PCG funding
(Ends Dec 2016)

2015   2016   2017   2018

Initiative Sustainability

- Engaged with:
  - Department of Health
  - Bureau of Legislative Research
  - Medicaid Inspector General
  - Legislative leadership
  - Researchers (ACH, UAMS, etc.)

- Potential for:
  - Additional federal funding
  - Other private/public grant funding

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Reports in Grant Period/Voluntary Submission

- Completed:
  - Arkansas Medicare HbA1c Utilization Report
  - Arkansas Medicare Provider Episode Report: Bilateral Cataract Removal with Lens Implant
  - Arkansas Medicare Chronic Conditions Report

- In development:
  - Arkansas Medicare Diabetes Report

Arkansas All Payer Claims Database

Administered by
ACHI
Arkansas Center for Health Improvement

With support from the Arkansas Insurance Department Health Insurance Rate Review Division

Dashboard Prototype

Display Results

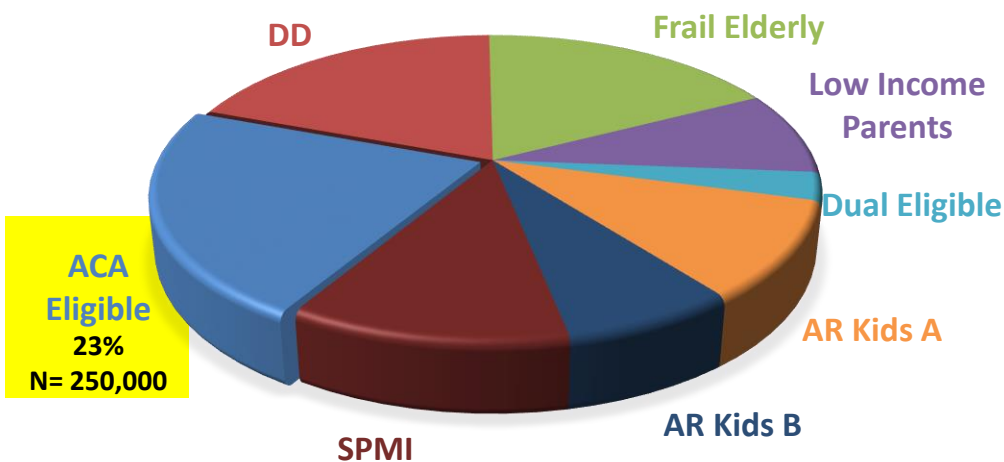Select Payer   [Medicaid ▼]

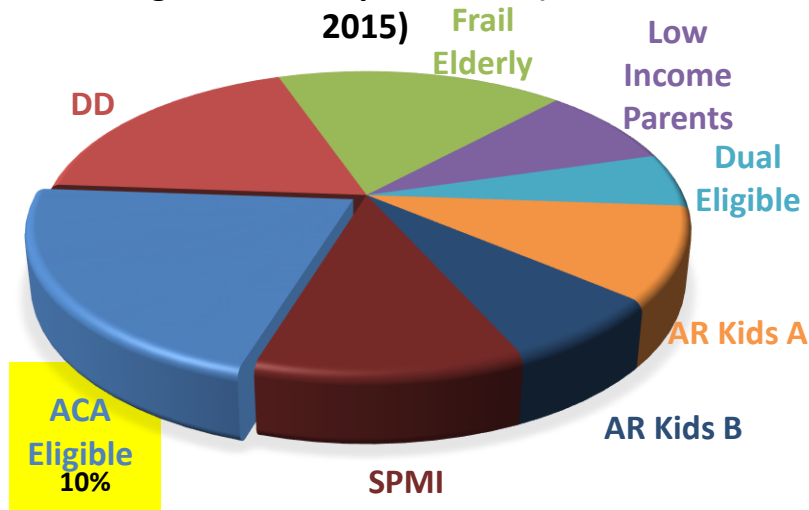Select Population Group/Type   [ACA Eligible ▼]   [Submit]

Cost Indicators for [2015] by Selected Population: [ACA]

Text box containing description of Population Group/type. Would change based on population group selected.

[ACA Eligible] Percentage of Total Beneficiaries

DD, Frail Elderly, Low Income Parents, Dual Eligible, AR Kids A, AR Kids B, SPMI

ACA Eligible 23% N= 250,000

[ACA Eligible] Percentage of Total Programmatic Expenditures (2013-2015)

Frail Elderly, Low Income Parents, Dual Eligible, AR Kids A, AR Kids B, SPMI, DD

ACA Eligible 10%

NH HealthCost Calculator

nhhealthcost.nh.gov

Arkansas All Payer Claims Database

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With support from the
Arkansas Insurance
Department Health
Insurance Rate Review
Division

Dashboard Prototype

Display Results

Select Payer — Medicare ▼

Select Medical Service — Imaging: Low Back Pain ▼ — **Submit**

Payer Spending on Wasteful Imaging for Low Back Pain within the First Six Weeks [2015]

Text box containing description of graph below.

$1M

10% of Providers

20% of Providers

70% of Providers

$0

30% of spending

35% of spending

35% of spending

$1M total spending on selected service
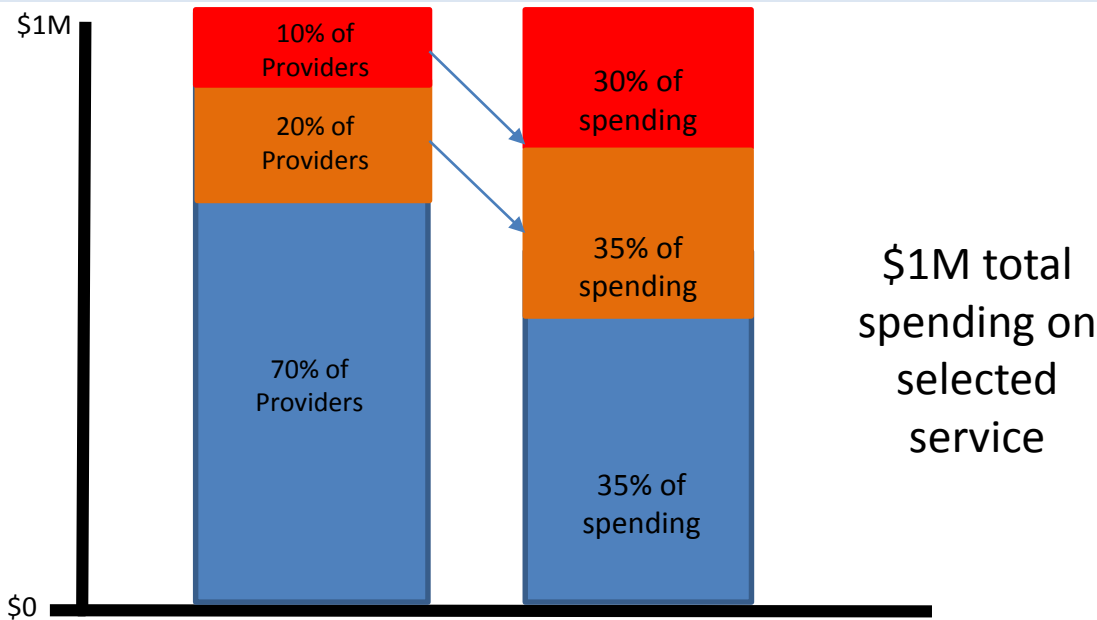
Task Force Request

- Stephen Group analysis of Private Option (PO) health care needs questionnaire effectiveness

- Assess PO beneficiaries with top 10% of cost in qualified health plans

- Previously obtained directly from carriers

- Request is to obtain data from APCD

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Arkansas Healthcare Transparency Initiative

Overview of AR HealthFacts Website

July 12, 2016

PCG | *Health*

Public Focus. Proven Results.™

Agenda

I.   AR HealthFacts Website Overview

II. AR HealthFacts Project Work Plan

III. AR HealthFacts Site Wireframes

IV. Next Steps

Overview of AR HealthFacts Website

**Main Goal**

Primary Tools

| Learn About Community Healthcare | Find a Provider | Learn About Health Insurance in Arkansas |
| Service Price Finder | Medicaid Performance Dashboard |

Next Steps

| Back End Tool Preparation | Front End Web Development |

- **The main goal** of the AR HealthFacts Website is to further the goals of the Arkansas Healthcare Transparency Initiative:
  1. Working alongside AID in developing the website;
  2. Looking for support and guidance from the Board on overall design and launch direction
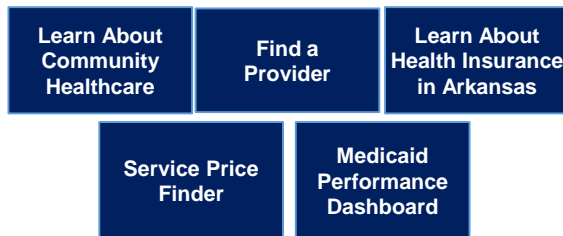
- **The beta version** of the site will include:
  1. *Learn About Community Healthcare*: Provides information about the disease burden, health outcomes, and access to care across Arkansas.
  2. *Find a Provider*: Provides facts about all Arkansas hospitals including their quality of care (to be expanded to all providers).
  3. *Medicaid Performance Dashboard*: A tool designed to illustrate differences in Medicaid system performance by region / eligibility category

- **Next steps** to complete before Go-Live include:
  1. *Back-End*: Production of web tools for integration into the ARHealthFacts web framework; and
  2. *Front-End*: Website design and final development in accordance with site map and technical specifications;
  3. *Continue* to seek support and guidance from the transparency board.

AR HealthFacts Project Work Plan

AR HealthFacts Implementation Plan									
2016									
Jan	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sept**	**Oct**

1/25 – 6/15
Define web menu, layout, and design

7/5 – 9/23
Site development

9/26 – 10/7
Site testing

Track 1: Website Planning & Development

7/15 – 9/23
Integration of HealthFacts tools into website

Early November
Site go-live
Pending AID sign-off

Track 2: Metric Determination, Collection & Analysis

1/1 – 4/1
Data source landscape evaluation

4/1 – 6/1
Confirm and validate measures

6/1 – 9/1
HealthFacts tools development

⬤ *Transparency Board Meeting*

Jan	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sept**	**Oct**
2016									

ARKANSAS
Health √acts

Introduction

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Find a Provider

- Address
- County
- City
- Zip

☑ Near Me   ☐ Quality   ☐ Basic Care
☐ Surgery   ☐ Rural   ☐ Other

Go

Data Portal

ARKANSAS
APCD
All-Payer Claims Database

Go

Learn About Community Healthcare
How to Text

Find a Provider
How to Text

Learn About Health Insurance in Arkansas
How to Text

Medicaid Performance Dashboard
How to Text

Current Updates

- Article
- Word Document
- PDF
- Important Date

Tweets   🐦 Follow

Healthfacts @HealthfactsAR   13 Jun
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Healthfacts @HealthfactsAR   12 Jun
Lorem ipsum dolor sit amet, adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut

Healthfacts   11 Jun

How To Use

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Information Section

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ARKANSAS
Health Facts

HOME

Get the Health Facts   About

Learn About Community Healthcare
How to Text

Find a Provider
How to Text

Learn About Health Insurance in Arkansas
How to Text

Medicaid Performance Dashboard
How to Text

This tool was built as a part of the Arkansas Healthcare Transparency Initiative. This tool is part of a statewide effort to make the Arkansas health system more transparent, and to help patients and policymakers make informed decisions about the value that their health system offers.

Hospital Locator

There are 103 hospitals in and around the state of Arkansas, how are you supposed to know which one to go to? Are all hospitals the same? Do they provide the same services?

Use this page to compare any of the following facts across hospitals in and around your area. There are many different ways to compare hospitals using the information on this page, look for the facts that matters the most to you.

In an emergency, you should always go to the nearest emergency room. When you can plan ahead, discuss the information you find here with your health care provider to decide which hospital will best meet your health care needs.

77205   x

Search

3 Results

Filter | Map

Do you need a specific service?
Select a Service

Hospital Size
All

Emergency Room Volume
All

Show facilities within (miles)
5 10 25 50

▼ Timely & Effective Care

University of Arkansas for Medical Sciences (UAMS) Medical Center	Baptist Health Medical Center - North Little Rock	Cornerstone Hospital Little Rock
4301 West Markham Street Little Rock, AR 72205	3333 Springhill Dr North Little Rock, AR 72117	2 St. Vincent Circle, 6th Floor Little Rock, AR 72205
Hospital Type Short Term Acute Care	**Hospital Type** Long Term	**Hospital Type** Long Term
Ownership Government - State	**Ownership** Government - State	**Ownership** Government - State
Overall Patient Rating ★★★★☆	**Overall Patient Rating** ★★★☆☆	**Overall Patient Rating** ★★★★☆
Licensed Beds 450	**Licensed Beds** 225	**Licensed Beds** 40
Total Annual Discharges 24,849	**Total Annual Discharges** 11,108	**Total Annual Discharges** 298
Receives Electronic Lab Results Yes	**Receives Electronic Lab Results** No	**Receives Electronic Lab Results** Yes
Safe surgery checklist use (inpatient) Yes	**Safe surgery checklist use (inpatient)** Yes	**Safe surgery checklist use (inpatient)** Yes
Emergency Department Volume	High	Medium	Low
Avg Emergency Room Time Before Being Seen (hh:mm)	00:21	00:43	00:24
Patients Who Left Emergency Room Before Being Seen	20 %	5 %	13 %
Heathcare Workers Given Influenza Vaccine	87 %	91 %	98 %
Patients treated to prevent blood clots soon after hospital admission	73 %	95 %	92 %
Heart Failure Evaluation Given	85 %	91 %	90 %

Illustrative

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APCD
All-Payer Claims Database

Web Portal Access

Username

Password

Forgot Password?

Login

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About Arkansas APCD

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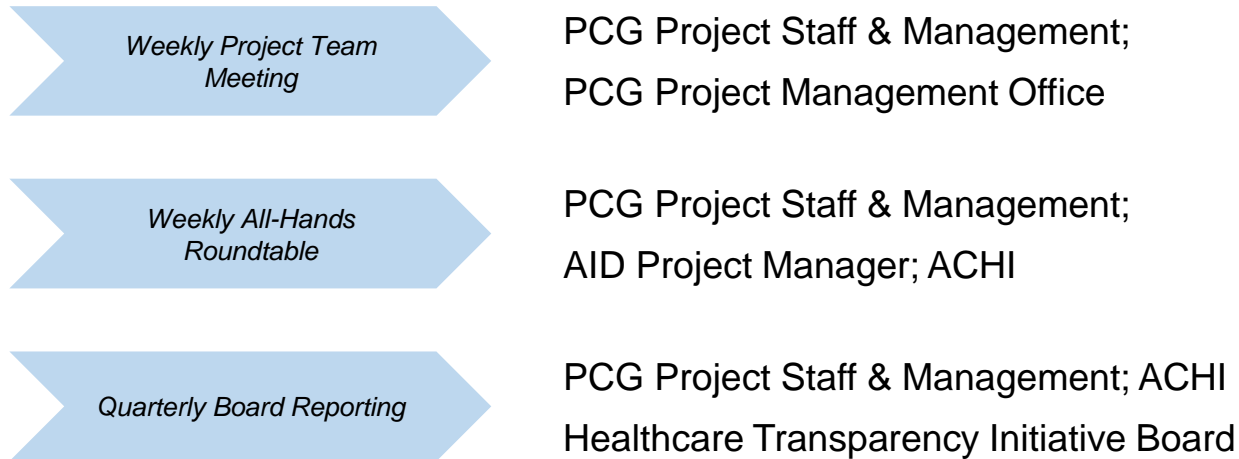
Submitting Entities

+ Technical Support for Submitting Entities

+ Act 1233 AID rule 100

+ Data Submission Guide Resources

Data Requesters

+ Data Request Process

+ Technical Support for Data Requesters

Ongoing Management & Next Steps

AID, ACHI, and PCG remain in close alignment throughout site development and evaluation of content. Development has been managed through:

Weekly Project Team Meeting	PCG Project Staff & Management; PCG Project Management Office
Weekly All-Hands Roundtable	PCG Project Staff & Management; AID Project Manager; ACHI
Quarterly Board Reporting	PCG Project Staff & Management; ACHI Healthcare Transparency Initiative Board

Next steps for continued development of AR HealthFacts include:

- Identify leaders within the Transparency Board who are primary points of contact
- Finalize site development logistics with web development team;
- Finalizing functionality of tools currently in beta
- Developing final use cases and perform testing

PUBLIC CONSULTING
GROUP

Data Intake Status
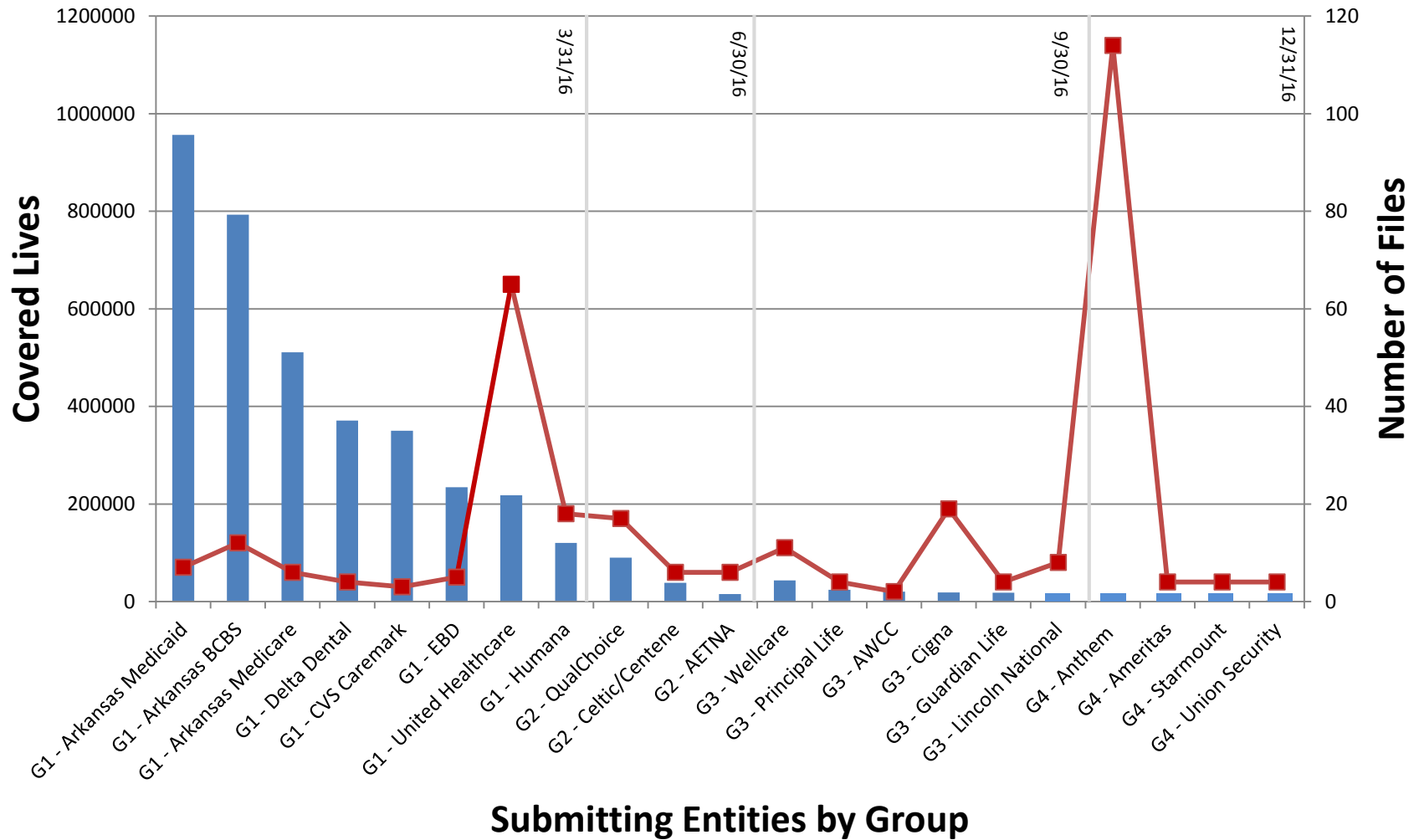
Data Submission Guide

- Provides submitting entities with:
  - Data variables
  - Data submission and format requirements
  - Encryption protocols
  - Web portal onboarding process
  - Data exception process

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Data Submission Guide

- DSG publication timeline
  - Initial publication for mandatory data submission - Version 4.1.2015, November 2, 2015
  - Technical update supplement 1 - December 31, 2015
  - Technical update supplement 2 – February 29, 2016
  - Version 5.0.2017 is scheduled to be published in December 1, 2016 (allowing submitting entities 120 days for process enhancement)

Data Submission Guide: Rule Requirements

- DSG Publication Process – Rule 100
  - Submitting entities have a 30-day comment period on DSG revisions
  - Initiative Board will review post-submitting entity comment period
  - Commissioner will review and approve post-Initiative Board approval
  - DSG Version 5.0.2017 will be published

Data Submission Guide: Review Schedule

- Submitting entity comment period expected to begin August 1, 2016

- Initiative Board review expected to begin September 1, 2016

- Commissioner review and approval expected to begin October 1, 2016

- ACHI will begin final changes and editing November 1, 2016

- DSG Version 5.0.2017 expected to be published December 1, 2016

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Data Submission Guide: What's New

- Recommended Versioning Guidelines
    - Multiple prescribed approaches
    - Custom approach
- New fields to accommodate versioning
- New fields identified through the initial build
    - Additional Diagnosis Pointer Codes
    - Replacement appendices
- Added and reorganized examples throughout
    - Submission Grouping
    - Header and trailer records
    - Control Counts/Lookup files

Data Submission Guide: What's Changed

- Field names
  - Claim Line Type to Claim Status
  - Former Claim Number to Original Claim Number
- File encryption information – specifying that the tool is recommended not required
- Redesigned Data Validation Section, adding data validation check points
- Update data exception process section to accommodate upcoming online exception process
- Threshold changes, dependency changes, and required status

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Meeting Schedule

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